

Health Navigator



Essential Duties & Responsibilities

1. Provides crisis intervention and advocacy to residents in all shelter programs.
2. Provides transportation to residents.
3. Create a medical/dental assessment tool for each client and their family on admission to Friendship Home.
4. Assists clients in connecting with healthcare opportunities and resources.
5. Build collaborative support with community health care providers.
6. Embraces innovative ideas and community-based solutions that enhance traditional health care and/or behavioral health care models.
7. Creates awareness of childhood toxic stress, prenatal care, and healthy birth outcomes.
8. Promotes early childhood education best practices.
9. Assists families in establishing dependable, affordable, compassionate medical homes.
10. Provides basic education regarding the dynamics of domestic violence, the impact on children, non-violent parenting techniques, etc.
11. Review program logs and document interactions with residents.
12. Maintains records and statistics as part of the Agency's Program Evaluation system.
13. Assists with the training of new staff and volunteers.
14. Ensures adherence to shelter rules, policies, and procedures.
15. Make educational/informational presentations to community groups and interested parties.
16. Assists with special projects and tasks the Program Director assigns.